

# Credentialing training and demonstrations

**Date:** August XX, 2025

**To:** Aetna Better Health® of Oklahoma provider partners

**From:** Aetna Better Health

Dear provider partners,

The three Contracted Entities (CEs) will be conducting **additional** trainings for the new credentialing platform that launched on July 1, 2025. These sessions are key to helping our providers get comfortable with the new process.

The **August** Zoom trainings will cover the new credentialing process and showcase the Availity platform. All sessions will be the same.

## Join at your convenience

Wednesday, August 13 | 3 PM to 3:30 PM

[Humana.Zoom.us/webinar/register/WN\\_LoPixCPPQ1unrN-RUv0Xvw](https://Humana.Zoom.us/webinar/register/WN_LoPixCPPQ1unrN-RUv0Xvw)

Monday, August 18 | 12:30 PM to 1 PM

[Humana.zoom.us/webinar/register/WN\\_5A7ceFSAR6miNnj3hUJyrA](https://Humana.zoom.us/webinar/register/WN_5A7ceFSAR6miNnj3hUJyrA)

Tuesday, August 26 | 12:30 PM - 1 PM

[Humana.zoom.us/webinar/register/WN\\_MH2vyzjuSda5B0ye32ZZSQ](https://Humana.zoom.us/webinar/register/WN_MH2vyzjuSda5B0ye32ZZSQ)

Thank you for being trusted partners in the SoonerSelect program. We look forward to supporting you in this new credentialing process.

Sincerely,



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## Connect with the provider experience team

Toll Free: **1-844-365-4385**

**[ABHOKProviderEngagement@aetna.com](mailto:ABHOKProviderEngagement@aetna.com)**

Members can earn up to **\$5,155** in extra benefits a year!



### Over-the-counter (OTC) supplies

\$25 per month for OTC health products



### Asthma Home Care

Up to \$250 for bedding, deep carpet cleaning, pest control services, air purifiers and air filters



### Diabetes care program

Earn \$15 for completing a kidney screening

Earn \$50 per month for healthy food

Earn \$15 for completing a diabetic retinal eye exam

Earn \$15 for completing an A1C test



### Pregnancy

Earn \$ for prenatal visits and more!

This provider update has been sent to:

Provider type(s) -

- ☒ IPA/Medical groups
- ☒ Primary care providers
- ☒ Specialist providers
- ☒ Hospitals
- ☒ Ancillary
- ☒ SNF
- ☒ DME
- ☒ Home health
- ☐ Other

Line of business:

- ☒ SoonerSelect

## Reminders

If you are submitting your credentialing application, providers must also attest to its accuracy. Without that attestation, the application won't be finalized.

The 2025 HEDIS manual is now available. You can explore the latest quality measures on our website.

For questions call the provider services team toll free at: **1-844-365-4385**

**[ABHOKProviderEngagement@aetna.com](mailto:ABHOKProviderEngagement@aetna.com)**