



Aetna Better Health<sup>®</sup>  
of Oklahoma

**Aetna Better Health<sup>®</sup> of Oklahoma**

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Oklahoma City, OK 73116

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Important update to prior authorization requirements – February 2026

Dear Provider Partner,

We hope this message finds you well. We are writing to inform you that the following codes will **NOT** require prior authorization:

<b>Category</b>	<b>Code</b>	<b>Description</b>
Incontinence supplies	<b>A4335</b>	Misc. incontinence supplies
	<b>A4927</b>	Non-sterile gloves 100pk
	<b>T4521</b>	Adult sized disposable incontinence product
	<b>T4522</b>	Adult sized disposable incontinence product, brief/diaper, medium
	<b>T4523</b>	Adult sized disposable incontinence product, brief/diaper, large
	<b>T4524</b>	Adult sized disposable incontinence product, brief/diaper, extra large
	<b>T4525</b>	Adult-sized disposable incontinence product, protective underwear/pull-on, small
	<b>T4526</b>	Adult-sized disposable incontinence product, protective underwear/pull-on, medium
	<b>T4527</b>	Adult-sized disposable incontinence product, protective underwear/pull-on, medium
	<b>T4528</b>	Adult-sized disposable incontinence product, protective underwear/pull-on, extra large
	<b>T4529</b>	Pediatric-sized disposable incontinence product, brief/diaper, small/medium
	<b>T4530</b>	Pediatric-sized disposable incontinence product, brief/diaper, large
	<b>T4531</b>	Pediatric-sized disposable incontinence product, protective underwear/pull-on, small/medium

<b>Category</b>	<b>Code</b>	<b>Description</b>
	<b>T4532</b>	Pediatric-sized disposable incontinence product, protective underwear/pull-on, large
	<b>T4533</b>	Youth-sized disposable incontinence product
	<b>T4534</b>	Youth-sized disposable incontinence product, protective underwear/pull-on
	<b>T4535</b>	Disposable liner/shield/guard/pad/undergarment
	<b>T4537</b>	Incontinence product, protective under-pad, reusable, bed size
	<b>T4540</b>	Reusable protective under-pad, chair use
	<b>T4541</b>	Incontinence product, disposable under-pad, large
	<b>T4542</b>	Incontinence product, disposable under-pad, small
	<b>T4543</b>	Adult sized disposable incontinence product, brief/diaper, extra large or larger
	<b>T4544</b>	Adult-sized disposable incontinence product, protective underwear/pull-on, above extra large

In our ongoing effort to keep you informed, we will be sending out updated lists of prior authorization changes regularly throughout the year. This will ensure that you have the most current information at your fingertips.

**As a reminder, you can also check ProPAT at the following link for the latest updates and information regarding prior authorization requirements: [ProPAT CPT code lookup](#)**

Thank you for your continued partnership and commitment to providing quality care to our members.

### **Questions?**

Contact the Provider Engagement team toll free at: **1-844-365-4385** or by email at **[ABHOKProviderEngagement@Aetna.com](mailto:ABHOKProviderEngagement@Aetna.com)**

## Better health highlights

### Open enrollment is May 1–June 13, 2026

Open enrollment is coming soon. This is a key time for members to choose the coverage that fits their needs. If you have questions, reach out — we're here to support.

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### New universal roster now available for credentialing

Our updated roster template is ready to use. It makes credentialing easier across health plans and helps keep provider information current and accurate. Using this roster helps reduce delays and supports faster updates for your practice.

**Access the roster [here](#).**

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### AI/AN members can choose to opt in

Members who are American Indian or Alaskan Native can opt in to SoonerSelect and choose a health plan. If you serve AI/AN members, we can help answer questions and connect them to services that support their health and well-being.