

Hospice services communication update

Date: August XX, 2025
To: All Provider Partners
From: Aetna Better Health® of Oklahoma Provider Relations

Dear Provider Partners,

OHCA has issued new billing guidance regarding hospice services.

Effective date: October 1, 2025

New requirement: Prior authorization will be required for revenue code 658 (Hospice Room and Board Nursing Facility). This change aligns with existing prior authorization requirements for other hospice revenue codes.

All hospice services require prior authorization by revenue code under the following five categories of hospice care:

| Revenue code | Service description |
|--------------|---|
| 651 | Routine hospice care |
| 652 | Continuous home care |
| 655 | Inpatient respite care |
| 656 | General inpatient care |
| 658 | Hospice room and board nursing facility |

Reminders

If you are submitting your credentialing application, providers must also attest to its accuracy. Without that attestation, the application won't be finalized.

The 2025 HEDIS manual is now available. You can explore the latest quality measures on our website.

For questions call the provider services team toll free at: **1-844-365-4385**
[ABHOKProviderEngagement@Aetna.com](#)

This provider update has been sent to:
Provider type(s) -
☒ IPA/Medical groups
☒ Primary care providers
☒ Specialist providers
☒ Hospitals
☒ Ancillary
☒ SNF
☒ DME
☒ Home health

Line of business:
☒ SoonerSelect

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Important Reminders

- Prior authorization requests for hospice services must be submitted at the revenue code level
- Prior authorization cannot be requested at the CPT or HCPCS code level
- These requirements align with current OHCA hospice guidelines

Resources:

For complete hospice guidelines, please refer to OHCA documentation:

[OHCA Hospice Guidelines - Children and Adult Expansion](#)

[Oklahoma.gov/content/dam/ok/en/okhca/docs/providers/claim-tools/prior-authorization/medical/Hospice%20Guideline%20-%20Children%20and%20Adult%20Expansion.pdf](https://oklahoma.gov/content/dam/ok/en/okhca/docs/providers/claim-tools/prior-authorization/medical/Hospice%20Guideline%20-%20Children%20and%20Adult%20Expansion.pdf)

Thank you for your continued partnership.

Sincerely,
Aetna Better Health