

# Program Guidelines

Everyone has different health needs. And we want to help your child reach their health goals. The Aetna Better Health® Kids Enrollee Rewards Program rewards your child for simply getting routine care.

## Healthy Kids

Getting started is easy. Just look inside for details and guidelines. Complete well visits, immunizations and lead screenings to earn rewards.

If you have any questions about the Member Rewards Program, call us at **1-800-822-2447 (TTY: 711)**.

[AetnaBetterHealthKidsPA.com](https://www.aetna.com/betterhealth/kids)

Now your child can get rewarded just for getting check-ups that keep them healthy!

**You can earn a gift card for the following doctor visits\*:**

- Infant Well Check-ups (to age 15 months)
- Childhood Immunizations (Flu Shots)
- Adolescent Immunizations (HPV Series)
- Lead Screening (to age 2)

\*Look inside for details.

**Your managed care plan may not cover all your health care expenses. Read your member handbook carefully to determine which health care services are covered. Call Member Services at 1-800-822-2447 (TTY: 711) with questions about your benefits.**

Aetna Better Health® Kids complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex, gender, gender identity or expression, or sexual orientation.

**ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Call: 1-800-822-2447 (TTY: 711).

**ATENCIÓN:** Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-822-2447 (TTY: 711).

**ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-822-2447 (TTY: 711).

PA-24-05-02



# Be Healthy

## 2024 Enrollee Rewards

**Get Check-ups, Get Rewards!**

[AetnaBetterHealthKidsPA.com](https://www.aetna.com/betterhealth/kids)



**♥ aetna®**

**Aetna Better Health® Kids**  
A CHIP Health Plan

# Aetna Better Health Enrollee Rewards Program

Receive a gift card when your child completes one of these healthy actions.

| Program  | Who Qualifies               | Health Action Required  | Reward Earned         |
|--|-----------------------------|---|-----------------------|
| <b>Lead Screening</b><br>Children should have one lead screening before turning age 2. This is to make sure they aren't at risk for lead poisoning which can cause several health issues.  | Children ages 0-2 years     | Lead screening (blood test) completed prior to 2nd birthday. Screening must be completed between 7/1/24 and 12/31/24              | <b>\$30 Gift Card</b> |
| <b>Well Child 1st 15 Months</b><br>Newborns and infants need more regular visits to their Primary Care Provider (PCP) than older children. This is to make sure they are developing normally for their age. Their provider can help keep them healthy. | Children ages 0-15 months   | 6 well visits prior to turning 15 months of age. 6th visit must be completed between 7/31/24 and 12/31/24                         | <b>\$30 Gift Card</b> |
| <b>Childhood Immunizations (Flu Shot)</b><br>Vaccines keep your child protected against various diseases such as the flu. Completing immunizations on schedule are important to your child's health.   | Children ages 0-2 years     | A flu shot completed prior to 2nd birthday. Flu shot must be completed between 7/1/24 and 12/31/24                                | <b>\$30 Gift Card</b> |
| <b>Immunizations for Adolescents (HPV)</b><br>The HPV vaccine can protect your child against various cancers that can occur later in life. Completing immunizations on schedule are important to your child's health.                                  | Adolescents ages 9-13 years | Complete the HPV vaccine series prior to 13th birthday (2 or 3 dose series). Final dose must be given between 7/1/24 and 12/31/24 | <b>\$30 Gift Card</b> |

## A note about claims

Rewards are paid after we receive the claim from your provider. Please allow 4-6 weeks after a claim has been submitted to receive the reward. Remember, we must receive a claim from your child's doctor to send the reward.

Only enrollees who have Aetna Better Health as their primary (main) insurance are eligible to earn rewards.



## Frequently Asked Questions

### What type of gift card will I receive?

Gift cards are reloadable and can be used at any participating retailer found on [mybenefitscenter.com](https://mybenefitscenter.com).

\*Some restrictions apply.

### Can I redeem my card for cash?

No. Your card can only be used to purchase allowed products at a store. However, the card is reloadable for future programs and should NOT be thrown away.

### What if I have questions about my card?

For balance inquiries or to see a list of participating retailers, visit [mybenefitscenter.com](https://mybenefitscenter.com) or call **1-833-684-8472**.

For all other questions, including gift cards not received, call Member Services at **1-800-822-2447**.