

Aetna Better Health® of Pennsylvania 2021 Dental Pay for Quality Program

Rewarding Dental Practitioners (DDS, DMD, and certified and licensed dental hygienists) as we collaborate to improve the quality of preventive dental services provided to Aetna Better Health of Pennsylvania's Membership.

We value our dental practitioner network and acknowledge your dedication to provide the highest quality care for our Medicaid members. In recognition of your role, Aetna Better Health® of Pennsylvania is introducing the 2021 Pay-for-Quality (P4Q) Program to our participating dental practitioners in Pennsylvania who perform recommended services for key dental performance measures.

Our partnership leads to healthier member outcomes and improved quality scores!

Routine preventive oral care visits with a dental practitioner, which include services such as a dental cleaning or sealant can ensure healthier mouths for our members. Aetna Better Health wants to partner with you to engage our members in receiving needed oral healthcare education so they can avoid oral and physical health issues such as:

- Cavities
- Gum disease
- Periodontal disease
- · Wearing of tooth enamel
- Preterm delivery if the member is pregnant
- Negative impacts on medical conditions such as diabetes

The success of our partnerships can be measured by more engaged membership, gaps in care closure, enhanced data capture, and improved quality scores.

How does the P4Q program work?

- P4Q is based on practice-specific administrative data tied to a variety of clinical quality and utilization guidelines.
- Administrative data includes claims coding or direct data feeds.
- The program measurement year is the 2021 calendar year for dates of service January 1 December 31, 2021.
- Incentive payments are attributed to eligible practice TINs based on each member that receives a required preventive oral healthcare service once during calendar year 2021.
- Only one visit per member per year (the first visit captured) is eligible for incentive payment.
- Please refer to page three of this document for the accepted preventive visit and procedure codes for the 2021 Annual Dental Visit P4Q incentive program.

- Payment schedule: payments to occur biannually for care completed in calendar year 2021.
 - The first biannual payment for care captured in the first half of 2021 will occur by the end 2021. The second biannual payment for care captured in the second half of 2021 will occur by June 30, 2022.

What resources does the health plan offer to help you reach quality goals?

- The Quality Practice Liaison program includes staff assigned and dedicated to dental practitioners throughout the state who will assist dental practitioners in achieving P4Q incentives by:
- Performing onsite education about the program.
- Serving as the provider's primary point of contact for this program.
- Offer additional education on all state oral health performance measures and coding for capture of care.
- Webinars that go over the P4Q program and oral health performance measures in detail.
- The <u>Aetna Better Health of Pennsylvania Website</u> that offers a wealth of information on Pay for Quality as well as other key oral health topics.
- Targeted outreach and text messaging encouraging members to schedule appointments for preventive dental services.

We're here to help and answer your questions.

Our goal is to help support your patients with access to the highest quality dental care. If you have questions, reach out to the Skygen provider services team at **1-800-508-4892** or **providerservices@skygenusa.com**.

Sincerely,

Aetna Better Health of Pennsylvania

2021 Annual Dental Visit Pay for Performance Measures

One of the ways that Aetna Better Health measures preventive oral health care provided to our members is through the Annual Dental Visit (ADV) HEDIS® measure.

Annual Dental Visit (ADV)

Targeted providers: Dental Practitioners (DDS, DMD, and certified and licensed dental hygienists)

The percentage of members 2–20 years of age who had at least one dental visit during the measurement year 1/1/2021- 12/31/2021.

- Services must be performed by a dental practitioner (DDS, DMD, and certified and licensed dental hygienists).
- Although HEDIS ADV measures members 2-20 years old, for the 2021 P4Q program, preventive care visits for members age 6 months-20 years old will be included, to encourage long-standing habits of preventive oral health care.

Annual Dental Visit (ADV) Incentive

Panel Requirement: None

Required Service: Preventive oral healthcare once during calendar year 2021

Incentives: Dental practitioners will receive payment once per year/member for one of the following

attributable categories:

Member Category	Incentive	Required Service
Ages 6 months-5 years	\$50.00 once per year per member	Members who receive a preventive dental service in the calendar year (2021)
Ages 6-20 years	\$25.00 once per year per member	Members who receive a preventive dental service in the calendar year (2021)

Payments to occur biannually in calendar year 2021

In order to receive the above incentive payments, any of the following applicable codes must be captured administratively on claims from a dental practitioner between 1/1/2021 and 12/31/2021.

CDT	D0120	Periodic oral evaluation – established patient
CDT	D0145	Oral evaluation for a patient under three years of age and counseling with primary caregiver
CDT	D0150	Comprehensive oral evaluation – new or established patient

In addition to one of the above codes, one of the following codes would need to be included on the same claim/date of service.

CDT D1000-D1999 Dental Procedure

Payment for the P4Q program is dependent on the funding that the Pennsylvania Department of Human Services provides. Aetna Better Health reserves the right to end the P4Q program if funding becomes unavailable.

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