



Aetna Better Health® Kids

How to make One Time Payments with Alias Wire.

Section 1

Use the steps to make a one time payment with Alias Wire

Step	Action
1	<p>Unenrolled payer Logs In – (for those who do not want to register an account)</p> <p>Go to the payer site and click on “One Time Payment” at the bottom of the page.</p> <div data-bbox="597 926 1154 1703" style="border: 1px solid #ccc; padding: 10px; text-align: center;"> <p>Welcome to Aetna's PA CHIP Payment Center</p> <p>Please enter your Username and Password to securely access your bills.</p> <p>Username</p> <div style="border: 1px solid #ccc; padding: 5px; display: inline-block;"> Username </div> <p style="font-size: 0.8em;">Username created at registration</p> <p>Password</p> <div style="border: 1px solid #ccc; padding: 5px; display: inline-block;"> Password </div> <p style="font-size: 0.8em;">Password created at registration</p> <p style="background-color: #f4a460; color: white; padding: 5px 15px; margin: 10px auto;">Login</p> <p style="font-size: 0.8em; color: #0070c0;">Forgot your password?</p> <div style="display: flex; justify-content: center; gap: 10px; margin-top: 10px;"> <div style="background-color: #0070c0; color: white; padding: 5px 15px; border-radius: 5px;">One Time Payment</div> <div style="background-color: #f4a460; color: white; padding: 5px 15px; border-radius: 5px;">Register Now</div> </div> </div> <p>On the next page, fill in Member/Group ID and invoice number and click “Login.”</p>



Aetna Better Health® Kids

Aetna PA CHIP Quick Pay

Please enter your Account ID and the Invoice Number provided by your biller.

Member / Group ID

Please enter your Member / Group ID

Invoice Number

Invoice Number on your latest Statement



[Already Registered?](#)



Aetna Better Health® Kids

2 Unenrolled Payer Makes a Payment -

If payer has more than one bill due, the system will bring them to the dashboard. Click on one or more bills to pay and click on 'Pay Now'

The screenshot shows a user interface for an unenrolled payer. At the top left, the account name is "ABE ADAMS". The main header area includes the "chip" logo for Pennsylvania's Children's Health Insurance Program. A navigation sidebar on the left contains options for "DASHBOARD", "Pay Bills", "Pay On Account", and "LOGOUT". The main content area is titled "Dashboard" and prompts the user to "Please choose which bills you'd like to pay". It features a table of bills with columns for selection, bill ID, amount, due date, and a "View Details" button. The first bill, INV10021419-1, is selected. Below the table is a prominent orange "Pay Now" button, which is highlighted by a large red arrow. At the bottom, there is a "Pay On Account" option with a brief description.

Select	Bill ID	Amount	Due Date	Action
<input checked="" type="checkbox"/>	INV10021419-1	\$166.94	Due 08/14/2020	View Details
<input type="checkbox"/>	INV10021419-2	\$166.94	Due 08/14/2020	View Details

*** Clicking on "View Details" to the right to review details to be shown to payers



Aetna Better Health® Kids

- 3** On the “Account” screen, review information, put an email address into appropriate box for payment notification and click ‘Next’.

The screenshot displays a progress bar at the top with four steps: Account, Payment, Confirmation, and Receipt. The 'Account' step is currently active, indicated by an orange circle. Below the progress bar, the member information is displayed:

- Member / Group ID: 10021419
- Member / Group ID: 10021419
- Account Name: ABE ADAMS
- Invoice Number: INV10021419-1

Below the member information, there is an 'Email Address' field with the text 'joey@aliaswire.com' entered. A red box highlights this field. At the bottom of the screen, a large red arrow points to an orange 'Next' button.

- 4** On the “Payment” screen, change “payment amount” if desired, choose payment method and fill in the resulting information. Click ‘Next’ once all set.



Aetna Better Health® Kids

Total Amount of \$166.94 ^

Bill Amount	Min. Payment Amount
\$166.94	\$10.00
Invoice Number	Due Date
INV10021419-1	08/14/2020

Payment Amount

Payment Method

Bank Account Type

Name on Account

Bank Routing Number

CITIBANK N/A

Bank Account Number

Confirm Account Number

Previous ➔ Next

OR



Aetna Better Health® Kids

Total Amount of \$19.48 ^

Bill Amount	Min. Payment Amount
\$19.48	\$10.00
Invoice Number	Due Date
1002141102	08/14/2020

Payment Amount

Payment Method

Card Number

Name on card

Expiration Month

Expiration Year


CVV Code

Street

City

State

Zip

Previous  Next

Note

Name on Card = Name on Credit/ Debit Card

Expiration Month = 2 Digit month

Expiration Year = 4 Digit year

CVV = V/MC/Disc = 3 digits

Amex = 4 digits

Address Fields = Address associated with Credit/Debit Card



Aetna Better Health® Kids

- 5** On the “Confirmation” screen, the Payer will be given a chance to review the information. Once satisfied, click “Pay” to continue. Otherwise, click “Previous” to go back a screen.

Invoice INV10021419-1, Total Amount of \$166.94

Payment Date	Member / Group ID
07/08/2020	10021419
Customer Name	Email Receipt to
ABE ADAMS	joey@aliaswire.com
Invoice Number	Due Date
INV10021419-1	08/14/2020
Payment Type	Bill Amount
Bill Payment	\$166.94
Min. Amount	
\$10.00	
Payment Method	
Checking ...4654	
Payment Amount	Fee
\$166.94	\$0.00
	Total Payment Amount
	\$166.94

By clicking Pay I authorize Aetna - PA CHIP to electronically debit my account ending in 4654, for a payment of \$166.94 on or after 07/08/2020.

Previous
➔
Pay

*** If any information is incorrect, clicking previous will take the user through the previous screen to make corrections

- 6** If successful, user will be directed to the “Receipt” screen and a success page will appear with a message about the transaction. Click “View Details” to view transaction details. A receipt can be printed from that page.

***Unenrolled payer will not have access to Payment History to limit users seeing each others payment history. They will be able to view the details once from this screen, print a receipt, and receive an email notification.



Aetna Better Health® Kids

Account Payment Confirmation Receipt

Success

Thank you for your payment of \$166.94 for Invoice # INV10021419-1 on or after 07/08/2020. I understand that because this is an electronic transaction, these funds may be withdrawn from my account as soon as 07/08/2020.

Logout View Details



Invoice INV10021419-1, Total Amount of \$166.94

Payment Date	07/08/2020	Member / Group ID	10021419
Customer Name	ABE ADAMS	Email Receipt to	joey@aliaswire.com
Invoice Number	INV10021419-1	Due Date	08/14/2020
Payment Type	Bill Payment	Bill Amount	\$166.94
Min. Amount	\$10.00		
Payment Method	Checking ...4654		
Payment Amount	\$166.94	Fee	\$0.00
		Total Payment Amount	\$166.94

By clicking Pay I authorize Aetna - PA CHIP to electronically debit my account ending in 4654, for a payment of \$166.94 on or after 07/08/2020.

Previous Pay



Aetna Better Health® Kids

7	<p>User Enrolls to Payer Site – From the sign in screen, click on “Register Now” button. User will be brought into the user registration flow.</p> <div data-bbox="678 478 1070 1152" style="border: 1px solid #ccc; padding: 10px; margin: 10px auto; width: fit-content;"> <p style="text-align: center;">Aetna PA CHIP Quick Pay</p> <p style="text-align: center;">Please enter your Account ID and the Invoice Number provided by your biller.</p> <p>Member / Group ID</p> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> Member / Group ID </div> <p style="font-size: 0.8em;">Please enter your Member / Group ID</p> <p>Invoice Number</p> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;"> Invoice Number </div> <p style="font-size: 0.8em;">Invoice Number on your latest Statement</p> <p style="text-align: center; margin: 10px 0;">Login</p> <p style="text-align: center; margin: 5px 0;">Already Registered?</p> <p style="text-align: center; margin: 0;"> Register Now</p> </div>
8	<p>On the “Accounts” screen, enter an ‘Account Nickname’ and a ‘Member/Group ID’ and an ‘Invoice Number’. Then click ‘Next’.</p> <p>*** Account Nickname is a function whereby the user grants a more familiar name to their account in case there are many for them to choose from. ***</p>

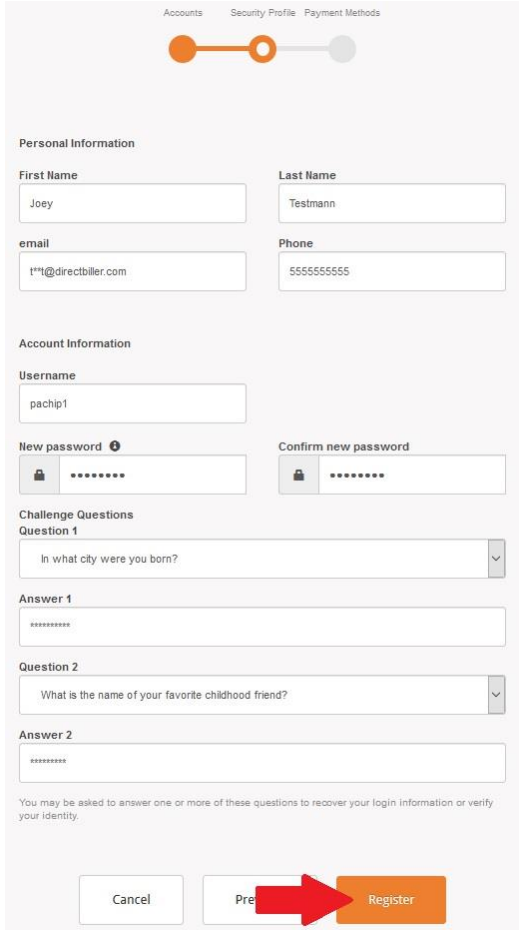


Aetna Better Health® Kids

	<h2 style="text-align: center;">New User Registration</h2> <div style="text-align: center; margin-bottom: 10px;"> <small>Accounts Security Profile Payment Methods</small> </div> <div style="text-align: center; margin-bottom: 10px;"> </div> <div style="margin-bottom: 10px;"> <p>Account Nickname</p> <input type="text" value="UAT Registration"/> <p><small>Give this account a short name to help you identify it throughout the system. ex "Homeowner's Policy"</small></p> </div> <div style="display: flex; justify-content: space-between; margin-bottom: 10px;"> <div style="width: 45%;"> <p>Member / Group ID</p> <input type="text" value="10021419"/> <p><small>Please enter your Member / Group ID</small></p> </div> <div style="width: 45%;"> <p>Invoice Number</p> <input type="text" value="INV10021419-1"/> <p><small>Invoice Number on your latest Statement</small></p> </div> </div> <div style="text-align: center; margin-bottom: 10px;"> <input type="button" value="Cancel"/> <input style="background-color: #e67e22; color: white;" type="button" value="Next"/> </div>
<p>9</p>	<p>On the “Security Profile” screen, enter in all information including creating a username, password, and setting up security questions and answers. Once finished, click on “Register” at bottom of the page.</p> <p>*** Security Questions are used if password ever needs to be reset***</p>



Aetna Better Health® Kids

	
<p>10</p>	<p>On the “Payment Methods” screen, user can enter a payment method and click ‘Submit’ or click ‘Skip to Login’ to bypass saving a payment method.</p>



Aetna Better Health® Kids

Accounts Security Profile Payment Methods

Registration Complete! Thank you for your registration.

Add Payment Method

Payment Method
Credit/Debit Card

Card Number
*****1111

Name on card
Joey Testmann

Expiration Month
**

Expiration Year

CVV Code

Street
1 Main St

City
Mainville

State
Maine

Zip
12345

Skip to Login Submit

Accounts Security Profile Payment Methods

Registration Complete!

Thank you for your registration. Click "Login Now" to access your account.

Login Now

*** User could hit the "Skip this Step" button to register without setting up a credit card. The user will need to do so upon making a payment.***

11 Enrolled Payer Reviews and Pays Bill

Log into the [payer site](#) using the just created credentials.

Upon logging in, user will be brought to the bill payment "Dashboard." Select one or more bills to pay and click 'Pay Now'.



Aetna Better Health® Kids

User Name
Joey Testmann

Dashboard

Please choose which bills you'd like to pay

Select All Export Billing Details

<input checked="" type="checkbox"/>	INV10021419-2	\$166.94	Due 08/14/2020	View Details
-------------------------------------	---------------	----------	----------------	------------------------------

Pay Now

Scheduled Payments
Edit scheduled payments

Pay On Account
Make a payment to any registered account without a bill

Profile
Edit your account information, payment methods and other important features

Support
Privacy Policy
Terms and Conditions

- 12** On the “Account” screen, review the information and fill in the email address to which notifications should be received for this transaction. Click ‘Next’.

Account Payment Confirmation Receipt

Member / Group ID: 10021419

Member / Group ID
10021419

Account Name
ABE ADAMS

Invoice Number
INV10021419-2

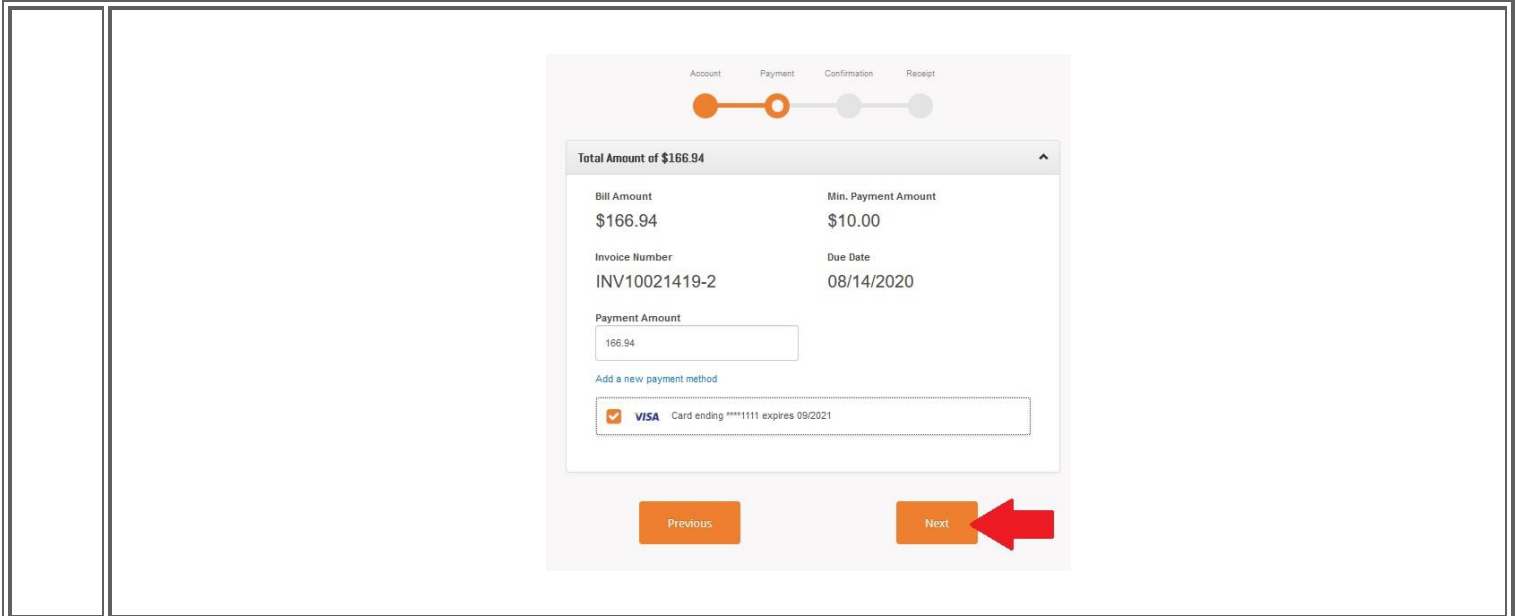
Email Address
jty@alawire.com

Next

- 13** On the “Payment” screen, change the payment amount if necessary. Then choose the previously entered payment method or click “add a new payment method” to add a new one. Click ‘Next’ when ready.

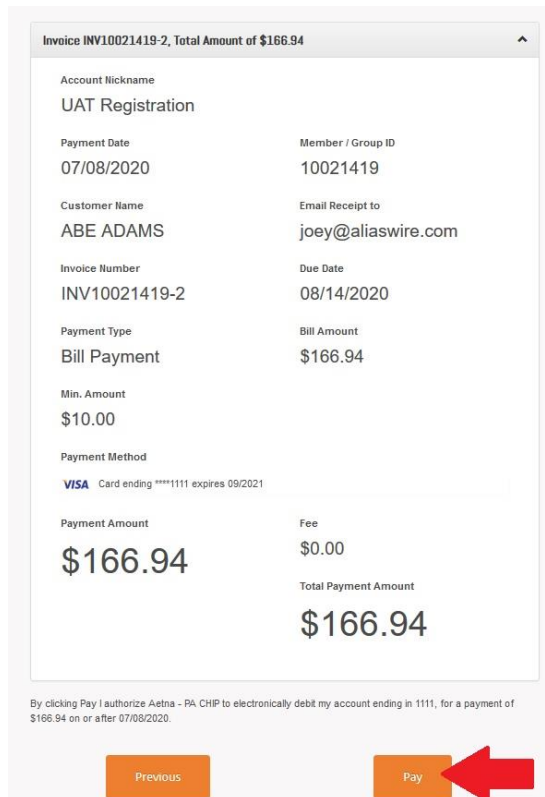


Aetna Better Health® Kids



14 On the “Confirmation” screen, review the information and click ‘Next’ once satisfied.

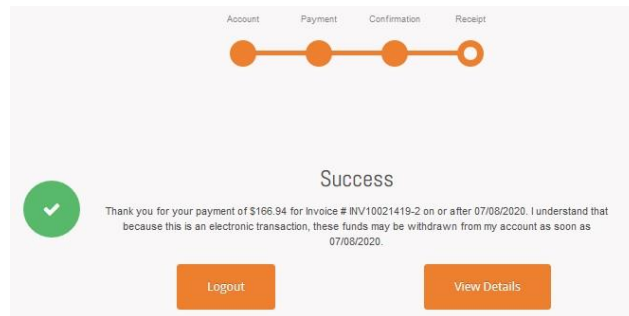
*** Click ‘Previous’ if user would like to amend any information***





Aetna Better Health® Kids

- 15** If successful, user will be directed to the “Receipt” screen and a success page will appear with a message about the transaction. User can ‘Logout’ or ‘View Details’.



B201901033276	
Payment Date	Member / Group ID
07/08/2020	10021419
Customer Name	Email Receipt to
ABE ADAMS	joey@aliaswire.com
Invoice Number	Due Date
INV10021419-1	08/14/2020
Payment Type	Device Type
Bill Payment	Web
Bill Amount	Min. Amount
\$166.94	\$10.00
Fee	Routing Number
\$0.00	****0089
Bank	
CITIBANK NA	
Name on Account	Payment Method
Joey Fitz	Checking **4654
Status	Payment Amount
Pending	\$166.94
Total Payment Amount	
\$166.94	
<div style="display: flex; justify-content: space-around;"> Close Print </div>	

*** Clicking on “Close” will bring user to Payment Activity Screen ***

- 16** On the “Payment Activity” screen, payer can click on the line of the pending payment just made, and it will bring up the details on the payment.



Aetna Better Health® Kids

Clicking the line itself will bring up the details which can be printed if desired.