

Pennsylvania Oral Health Initiative (OHI) Preventive Dental Measure

2021 PAPM Oral Health Performance Measures

Importance of Preventive Oral Health Care

Aetna Better Health wants to help our members' keep their teeth healthy. Aside from daily brushing, having access to routine preventive oral healthcare with a dentist that includes services such as a dental cleaning can ensure this. Preventive oral healthcare helps our members avoid cavities, gum disease, and wearing of enamel. Aetna Better Health measures this care through the Oral Health Performance Measure - Pennsylvania Oral Health Initiative (OHI) Preventive Dental Measure.

PAPM Measure Description

Percentage of individuals ages 1 to 20 who are enrolled in Medicaid for at least 90 continuous days, and who received at least one preventive dental service during the reporting period.

Eligible Population

Ages: 1-20 as of December 31st of the measurement year that enrolled in Medicaid for at least 90 days.

Capturing Care

Preventive services provided by a dental practitioner are identified administratively in Medicaid claims data using the following code:

Code Class	Codes	Service Description
CDT	D1000 - D1999	Preventive dental services

Strategies for Increasing Access to Preventive Dental Services

- Try other appointment scheduling methods (i.e. email or online portals). Long wait times on the phone may cause patients to seek care elsewhere.
- Keep a few open appointments slots each day to see patients the day they call.
- Offer evening and weekend hours to accommodate all patient schedules.
- If you do not accept Medicaid in your office refer patients to Mobile Dental Programs for assistance:
www.mobiledentists.com/about-us/
Phone: **(888)-833-8441**.
- If transportation is an issue for keeping appointments offer some of the following resources in the state of Pennsylvania
 - Medical Assistance Transportation (for Medicaid enrollees only). Member can call in to Aetna Better Health of Pennsylvania Member Services for assistance: **1-866-638-1232**.
 - Refer parents to school based dental programs in their area so their child can be seen during the school day.
- Advocate for water fluoridation in your community

