

December 5, 2017

AETNA BETTER HEALTH® OF PENNSYLVANIA

RENDERING PROVIDERS MUST BE INDIVIDUALS FOR CERTAIN PROVIDER TYPES

Dear Aetna Better Health Rendering Provider,

Please be aware that the Department of Human Services (DHS) has informed us that some rendering providers are being submitted as non-individuals. For certain claim types, DHS requires the rendering provider to be an INDIVIDUAL provider.

Effective 1/1/2018 - RENDERING PROVIDER NPIs CANNOT BE REGISTERED WITH THE STATE AS A 'GROUP' PROVIDER unless listed as an exception below. If you are registered as a group, you MUST submit your claim with the INDIVIDUAL NPI NUMBER of the actual provider who rendered the service.

Below is a list of EXCEPTIONS of provider groups for which the Billing and the Rendering would be the same so an INDIVIDUAL NPI NUMBER is NOT required:

- 05 - Home Health
- 06 - Hospice
- 08 - Clinic
- 24 - Pharmacy (when billing medical supplies)
- 25 - DME
- 26 - Transportation
- 28 - Laboratory
- 29 - X-Ray Clinic
- 30 - Renal Dialysis
- 47 - Birthing Center

Failure to include the correct rendering provider number will result in claims being denied by Aetna Better Health.

If you have any questions, call our Provider Relations department at **1-866-638-1232** or your Provider Relations representative.

Sincerely,
Provider Relations
Aetna Better Health of Pennsylvania