



Primary Care Practitioner Attestation – Frequently Asked Questions

Who received a primary care practitioner (PCP) attestation letter dated November 22, 2016?

Aetna Better Health sent the attestation letter to participating PCPs and physician extenders, including advanced nurse practitioners, physician assistants, nurse midwives and licensed physicians in the following specialties: family and general practitioners, pediatricians, obstetricians, gynecologists (OB/GYN) and internists.

Why did I receive this letter?

The Department of Human Services (DHS) requires that contracted Medicaid managed care organizations (MCOs) demonstrate the ability to offer Medicaid members freedom of choice in selecting a PCP. At a minimum, the MCO must have or provide one (1) full-time equivalent (FTE) PCP who serves no more than one thousand (1,000) **Medicaid** recipients (members).

Additionally, if the PCP/PCP site employs physician extenders as described above, then the site will be permitted to serve an additional one thousand (1,000) members per physician extender.

What am I required to do?

According to our contract with DHS, Aetna Better Health monitors the number of Medicaid members served by our participating PCPs.

- Please return the attestation form dated 11/22/16 as soon as possible.
- If you cannot attest to a FTE PCP/physician extender per 1000 Medicaid members at this time, please document this on the form and return it. We will work with you to determine a better way to meet the requirement.

Will I be penalized if I cannot attest to the FTE PCP/physician extender per 1000 Medicaid members equivalent?

No. We will work with you to determine a better way to meet the requirement.