



<Date>

<Name>

Medical Practice Billing Manager

<Address>

<City, State Zip Code>

Aetna Better Health® of Texas

Claim Filing Instructions Change Notice – Provider Taxonomy

Dear Participating Provider,

Effective 7/1/2019, Aetna Better of Health of Texas will require rendering and billing taxonomies on the claims submitted electronically or via paper.

Required Data Element	Paper CMS 1500	Electronic – CMS 1500
Billing Provider Taxonomy	Box 33b with qualifier ZZ	Loop ID – 2000A Segment – PRV03
Rendering Provider Taxonomy	Box 24j - shaded area with qualifier ZZ in 24i	Loop ID – 2310B Segment – PRV03 Loop ID – 2420A Segment – PRV03
Required Data Element	CMS 1450 (UB-04)	Electronic – CMS 1450 (UB-04)
Billing Provider Taxonomy	Box 81CC with qualifier B3	Loop ID – 2000A Segment – PRV03
Rendering Provider Taxonomy	Not Applicable (n/a)	Not Applicable (n/a)

If these data elements are missing or invalid, claim will be rejected with a remit message of:
N255 – if billing taxonomy is invalid or missing
N288 – if rendering taxonomy is invalid or missing

Provider taxonomy (rendering and billing) will be considered invalid if the submitted taxonomy is not one of the taxonomies with which the provider record is enrolled with Texas Medicaid & Healthcare partnership (TMHP). It is critical that the taxonomy code selected as the primary or secondary taxonomy code during a provider's enrollment with TMHP is included on all electronic and paper transactions.

Note that rejected claims do not count as clean claims; please ensure that claims are submitted within 95 days from the date of service. Per the HHSC contract requirements, a clean claim must have all the necessary data for the claim processor to adjudicate and accurately report the claim. A Clean Claim must meet all the requirements for accurate and complete data as defined in the appropriate claim type encounter guides.

For any questions please reach out to Provider Relations at:

Medicaid STAR

Bexar: **1-800-248-7767**

Tarrant: **1-800-306-8612**

CHIP

Bexar: **1-866-818-0959**

Tarrant: **1-800-245-5380**

Medicaid STAR Kids

Tarrant: **1-844-787-5437**