## Guidance Related to DataLogic/Vesta EVV System Outage in December 2020

HHSC has issued <u>Guidance Related to the DataLogic/Vesta Electronic Visit Verification</u> <u>System Outage from Dec. 5, 2020 to Dec. 10, 2020 (PDF)</u> to program providers, financial management services agencies and consumer directed services employers affected by the outage. The guidance includes information about:

- Visit entry and reason codes
- Claims
- Recoupments
- EVV compliance oversight

The guidance is also available on the <u>HHS EVV webpage</u>.

Email your questions about this notice to <u>HHSC EVV</u>.