



Aetna Better Health of Texas (ABHTX)

NEW POLICY UPDATES

CLINICAL PAYMENT, CODING AND POLICY CHANGES

We regularly augment our clinical, payment and coding policy positions as part of our ongoing policy review processes. In an effort to keep our providers informed, please see the below chart of upcoming new policies.

Effective for dates of service beginning (8/1/2024):

Genetic Testing Policy- Genetic Testing Panel Unbundling- According to our policy, which is based on the National Correct Coding Initiative Policy Manual and the AMA CPT Manual, genetic testing panels should be coded with the most comprehensive CPT code that describes the testing that was performed. It is inappropriate to report separate codes for individual components rather than a single comprehensive panel code.

As always, do not hesitate to contact your Aetna Better Health of Texas with any questions or comments.

Sincerely,
Aetna Better Health of Texas

CHIP

Bexar area: 1-866-818-0959 (TTY: 711)

Tarrant area: 1-800-245-5380 (TTY: 711)

STAR (Medicaid)

Bexar area: 1-800-248-7767 (TTY: 711)

Tarrant area: 1-800-306-8612 (TTY: 711)

STAR Kids

Dallas and Tarrant areas: 1-844-787-5437 (TTY: 711)