Aetna Better Health® of Virginia

9881 Mayland Drive Richmond, VA 23233



Authorization Release for Standard Appeal

An Authorized Representative is a person you choose to act for you during an appeal of services you have been denied. I want to appeal these denied services: Dates of denied services: Person I want to be my Representative: How do you know the person who will be your Representative? (Relative, friend, attorney, etc.) Address of my Representative: Telephone Number of my Representative: I give my permission for my representative to have information relating to: (Please circle "Yes" or "No" for each item below): Yes No HIV/AIDS-related information, diagnosis, and test results Yes No **Mental Health Information** Yes No **Substance Abuse Information** I understand that: I can change my mind, at any time. If I change my mind, I'll let you know in writing. • If I change my mind, it won't change anything you did before I changed my mind. • When the appeal is over, this agreement will end. • I know that you may need to give my health information to my representative, so that he/she can act for me. By signing below, I agree that I have read and understand the information above. Member Name (Print): ______ Date: _____ Aetna Better Health of Virginia Member ID#: Member Signature (signature of parent/legal guardian):

If member is not signing, what is the signer's relationship to the member?