

Welcome Mountain Promise Members

Aetna Better Health[®] of West Virginia

Your services won't change, they're better!

We're excited to have you as a member of our health plan.

We want your child to be as healthy as possible. Our goal is to be there to help you navigate through the system. We know health care can be confusing. That's why our Care Management team includes nurses and social workers. They'll work with health care providers, agencies and organizations to get your child the services they need. We can help make appointments and discuss your child's care with their doctor.

You'll find helpful information about your child's benefits in the Member Handbook. Your child is eligible for all the same benefits and more with our extra value benefits:

Helpful links:

[Member FAQ](#)

[Extra Value Benefits](#)

[Member handbook](#)

[Care Management](#)

[Well child visits](#)

[SkyGen dental](#)

[Prescription coverage - pharmacy](#)

Know where to go. Our [online provider search](#) will help you find the doctors in our network.

Translation services are available to all our members. If you need more information or have questions, just call our Member Services team at **1-888-348-2922** (TTY **711**), 24 hours a day, 7 days a week.