

HEDIS® Lunch and Learn

Childhood & Adolescent Well-Being: WCV and IMA

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Monthly Webinars: 30 minutes, 1 HEDIS topic



Child and Adolescent Well-Being Visits (WCV)



Child and Adolescent Well-Care Visits (WCV)- Criteria

What makes a member compliant?

Members who are 3 to 21 years of age in the measurement year and received at least one comprehensive well-care visit with a Primary Care Provider (PCP) or an OB/GYN provider in the measurement year. **Four rates are reported:**

- · 3-11 years
- · 12-17 years
- · 18-21 years
- · Total rate: 3-21 years

2025 Change

Telehealth visits are no longer eligible for compliance for the WCV measure.





Childhood and Adolescent Well-Care Visits (WCV)- Coding

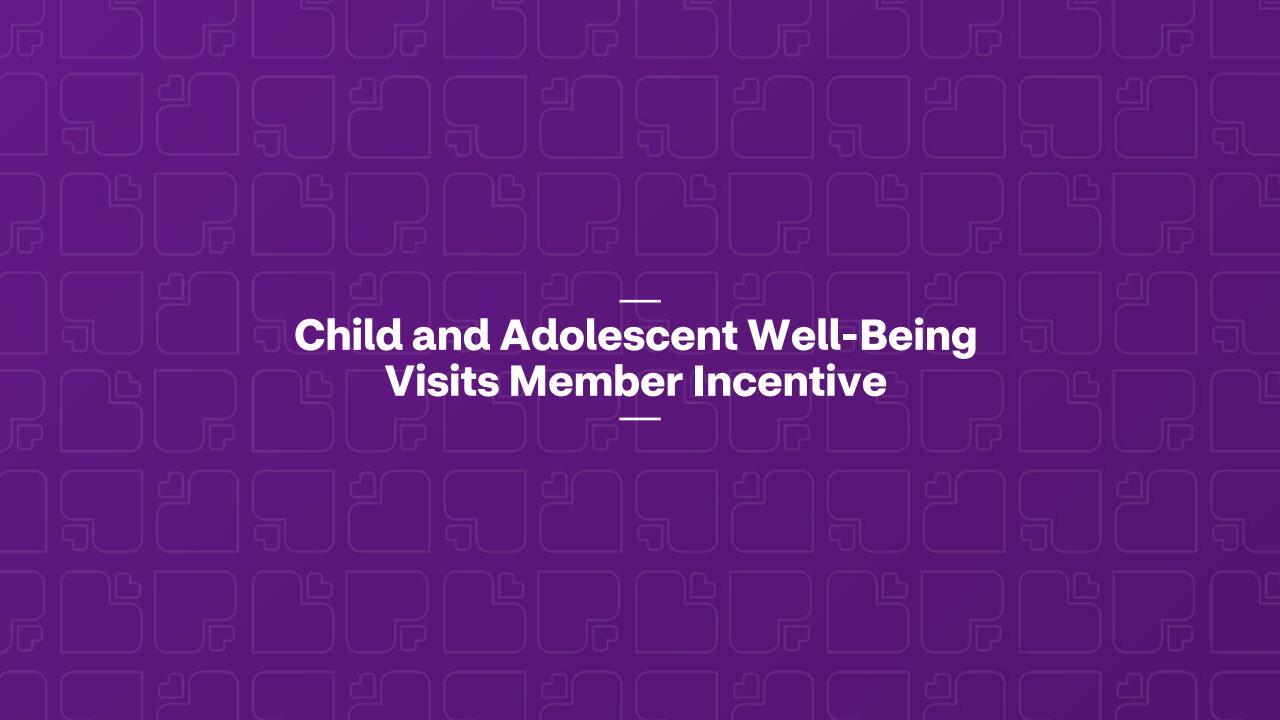
CPT: 99381-99385, 99391-99395, 99461

HCPCS: G0438, G0439, S0302, S0610, S0612,

S0613

*Aetna Better Health® of West Virginia will pay for a well visit outside of the 12-month cycle.





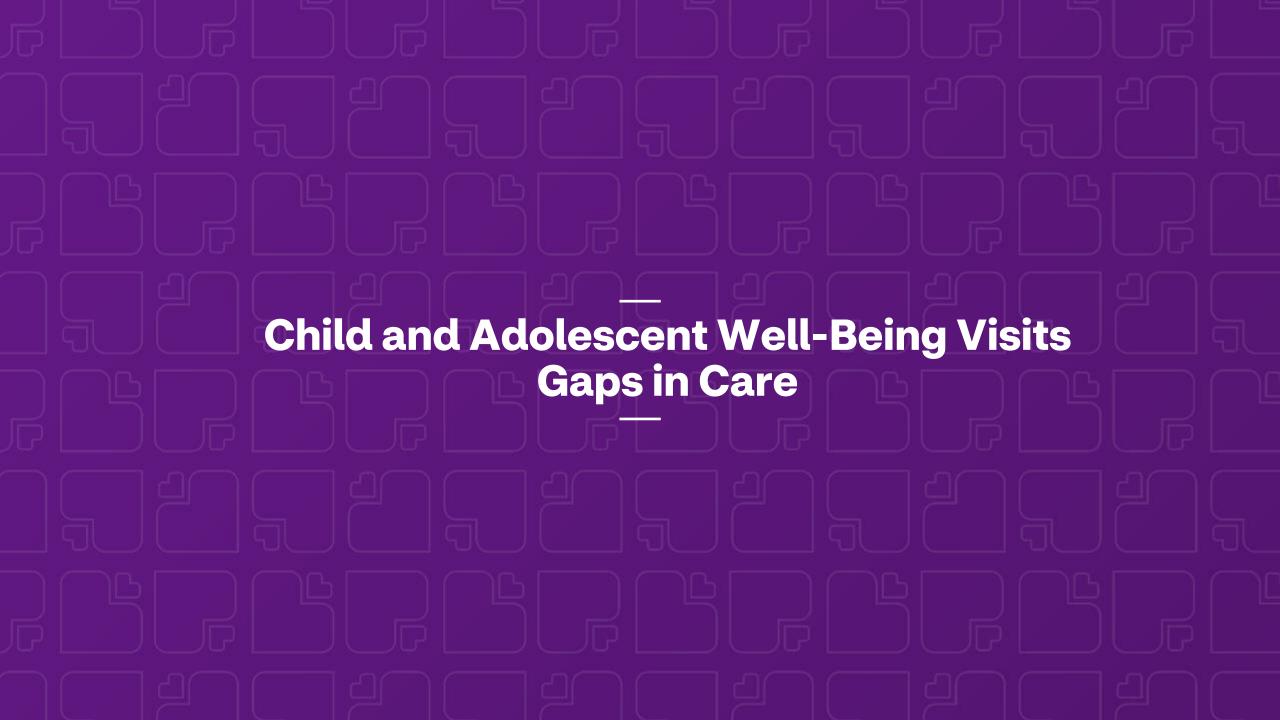
Member Incentive Programs

Child and Adolescent Well-Care Visits

\$25.00 Reward: Members ages 12-21 who have a well-care exam completed during the calendar year.







Challenges

Why Gaps in Care?



- Measures captured via administrative methodology-no chart review during HEDIS season
- Well-child visits not billed/coded correctly
- FQHC/RHC When billing T1015 on a claim, not including well-child codes
- Transportation barriers
- Volume of sick/acute illness, practically in younger children
- NICU after birth





- Does not understand need for well-care as well as sick care, not as high priority
- Insufficient understanding of early intervention
- Adolescents may not routinely present to the PCP office unless seeking care for illness or injury (18-21 least compliant)
- Social Determinants of Health, support system – there could be potential factor(s) impacting compliance
- UC/ER overutilization; services rendered during an inpatient or ED visits do NOT meet



- Limited office hours (after hours/weekends)
- If ABHWV is the secondary insurance, may not have a claim.
- Early visits after birth that can potentially be well-child visits as recommended by AAP
- Missed opportunities perform well-child at same time as sick visit when clinically feasible
- Not realizing ABHWV pays for well-visit outside 12-month cycle





Take-Away Actions - Child & Adolescent

Best **Practices Sports physicals Aetna Better** Health® of West Great time to CODING Virginia will pay convert to well-**Ensures** for a well-child care visit when compliance! visit feasible outside of the 12-**Supplemental** month cycle **Data feed Opportunities to** capture well-care visits Schedule next well visit at end of each Sick visits (when appointment **Members** clinically feasible) Automatic mailings, ages present an texts, emails or calls 12-21 **Provider outreach** opportunity to reminding parents to complete a well-visit Promote via phone call, text schedule yearly or email with **ABHWV \$25** check ups appointment Reward reminders

Take-Away Actions - Child & Adolescent

FOHCs/RHCs-When Limited extended billing a T1015 **Best** office hours or encounter code, it is transportation essential to also list **Practices** on the claim barriers the actual CPT/HCPCS codes to identify services included in the encounter **Well-care visits Contact members** that are performed to schedule at school-based Help appointment 2025 Change clinics parents/guardians follow up for Telehealth visits understand with any PCP may be Appt reminders are no longer difference counted if billed eligible for (and importance) accordingly compliance with between going to the WCV measure doctor when sick vs. well

Immunizations for Adolescents (IMA)



Immunizations for Adolescents (IMA) - Criteria

Who is in the measure (denominator)?

Adolescents that turn 13 years of age in the measurement year

What makes a member compliant (numerator)?

Receive the following immunizations by their 13th birthday:

- 1 Meningococcal on or between 10th and 13th birthday
- 1 Tetanus, diphtheria toxoids and acellular pertussis (Tdap) on or between the 10th and 13th birthday
- At least 2 HPV vaccines on or between the 9th and 13th birthday
- There must be at least 146 days between the 1st and 2nd dose
- Required for females AND males

Administrative methodology
Claims Supplemental Electronic Data
Starting MY 2025!





Member Incentive Programs

Adolescent Immunizations (IMA)

- Members that turn 13 years of age
- \$50.00 Reward: Human Papillomavirus (HPV) Vaccine Incentive Complete HPV shots by the 13th birthday







ChallengesWhy Gaps in Care?



HPV:

- The most significant contributor to IMA Combo 2 non-compliance (by far!)
- At least 2 are required for HEDIS only 1 or none administered
- · Not required by state/school regulation
- Not always offered at subsequent office visits after parent/guardian previously declined
- Parent/caregiver misconception regarding intent of HPV vaccine (perception that implies child is sexually active)
- Parent/caregiver misconception that the HPV vaccine leads to increased sexual activity or sexual activity at a younger age
- HPV vaccine misinformation on social media (myths, safety, etc.)





- Parent/caregiver decline/refusals
- All late vaccines after 13th bday
- Meningococcal education needed new requirement now can be given when turning 10
- Vaccines from other settings (health department, previous PCP) getting into current PCP record
- Unavailable historical immunization data in other situations such as moving from another state/county, children in foster care



- WVSIIS Registry incomplete
- · Sickness at visits, unable to vaccinate
- Not coded /billed or coded accurately
- Potentially increased homeschooling could impact immunization coverage
- Code accurately—Be sure to code for specific vaccines given and not only for administration. Proper coding ensures compliance.





Take-Away Actions – HPV

Recommend the HPV vaccine with the same confidence as other adolescent immunizations

A provider recommendation is the most significant factor when parents decide to vaccinate their child

Having the conversation earlier minimizes the discussion from sexuality/sexual activity

Begin giving a strong

recommendation for the

HPV vaccine at age 9

Incorporate provider HPV vaccine reminders into EMR starting at age 9

Listen to parent/guardian concerns and potential barriers regarding the HPV vaccine

Convey empathy and compassion, while also utilizing CDC and/or WV Immunization Network provider & parent/patient resources to assist with factual responses

Activate teens in HPV vaccine decisions/ discussion with the parent

Ask what information they may be hearing from news, social media, family, friends

Center provider
HPV vaccine
education around
cancer prevention

HPV vaccine protects against several types of cancer in BOTH males and females, including oral, throat, cervical, anal, penile Identify
an HPV
vaccination
champion within
your practice
to provide leadership

to provide leadership and engagement for all office staff Continue to recommend and offer HPV vaccine

even if parent/guardian have declined in the past Explain to parents/guardians that getting the HPV vaccine early

Creates an even stronger immune response

Take-Away Actions – ALL Adolescent Immunizations

Consider a service that can call, text or email

reminders when patients are due for vaccinations

Consider participation in the VFC program

to potentially increase immunization coverage and vaccine availability

Utilize the WV
Immunization
Registry

Ensures compliance and decreases chart review! Contact members on GIC report

Appt reminders

2025 Change

Administrative methodology and claims supplemental electronic Data Schedule 13 year well visits

on or before the 13th birthday

Take-Away Actions – ALL Adolescent Immunizations

Consider offering after-hour immunization appointments

or immunization weekend clinics/events Use each visit to review vaccines

And catch-up missing vaccines as needed and clinically appropriate

Supplemental data feed

Opportunites

Obtain immunization records from other offices or health departments

incorporate into EMR/scan in/etc

Promote ABHWV

HPV Immunizations

\$50 reward

Partner with ABHWV for community wellness event

Well-child + needed vaccinations

Document all refusals

this prevents additional outreach to office



WELCOME TO VAXCARE

An intelligent solution for vaccines at the point of care.

HOW IT WORKS

- Vaxcare handles the headache of vaccine purchasing, providing unlimited inventory at no cost and automatically replenishing your stock when the supply gets low.
- Vaxcare automates your workflow, eliminating manual tasks and costly errors.
- Vaxcare ensures you're paid for every qualifying dose and provide the end-to-end visibility you need to keep your vaccine program profitable.

www.vaxcare.com



Worry-Free Inventory

We make sure you have all the vaccines you need, whenever you need them, at no cost to your practice.



Simple as a Smartphone

Our technology automates countless tedious manual tasks, saving you time and eliminating error.



Reliable Payment

We bill vaccinations on your behalf and pay your practice directly for each and every qualifying dose.



Better Patient Care

Our platform helps practices raise immunization rates and improve community health.



ABHWV website - Provider HEDIS Section

There is a HEDIS tab within the Provider Tab on the ABHWV website. The following are available:

- 1. What is HEDIS? a short description of HEDIS
- 2. HEDIS News You Can Use –emailed to providers each month and will be available on the website, including current and prior months
- 3. HEDIS Lunch and Learn Webinars for Providers monthly webinars presentations such as the one today.

https://www.aetnabetterhealth.com/westvirginia/providers/hedis.html



Closing Thoughts and Resources

Members trust you!

Parents consider you their most trusted source of information when it comes to vaccines.

When talking to parents, make a strong, effective recommendation and allow time for questions.

Hearing your answers can help parents feel more confident vaccinating their child to the CDC's recommended immunization schedule.

ABHWV Quality Partnerships

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Supplement Data Feed options

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Wellness Event Partnering

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Other Resources

CDC

<u>Vaccine Resources | Vaccines & Immunizations | CDC</u> <u>General Best Practices for Immunization | Vaccines & Immunizations | CDC</u>

<u>Vaccine Administration | Vaccines & Immunizations | CDC | Immunization Education & Training | Vaccine Trainings | CDC</u>

Vaccines for Children (VFC) Program Eligibility | VFC Program | CDC

WV DHHR

HealthCheck Services
Provider Information
Periodicity Schedule/Posters

WV Immunization Network

Influenza - The Center for Rural Health Development (wvruralhealth.org)

https://wvruralhealth.org/programs/win/members-health-care-providers/materials-order-form/

WVSIIS

WVSIIS-Web Main Page



Questions?

