

**Aetna Better Health® of West Virginia**  
500 Virginia Street East, Suite 400  
Charleston, WV 25301



5/27/2020

Expiration of Prior Authorization Suspension

Dear Provider,

Effective 06/01/2020, the West Virginia Bureau for Medical Services (BMS) has withdrawn its suspension of the prior authorization requirements for the WV Medicaid program. The normal Aetna Better Health of WV prior authorization requirements will resume for services rendered beginning with Date of Service 6/1/2020.

BMS has directed Aetna Better Health of WV to permit retroactive authorizations for services provided through June 30, 2020.

As always, don't hesitate to contact your Aetna Better Health of WV Provider Relations Representative with any questions or comments.

Sincerely,

Provider Relations

Aetna Better Health of WV