



HEDIS Lunch and Learn: Dental Care

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The Power of the PCP

The PCP has a vital role in the ability to impact Dental Care

Addressing dental care, dental visits and benefits during well-child visits can be the catalyst for members going to have a dentist visit.



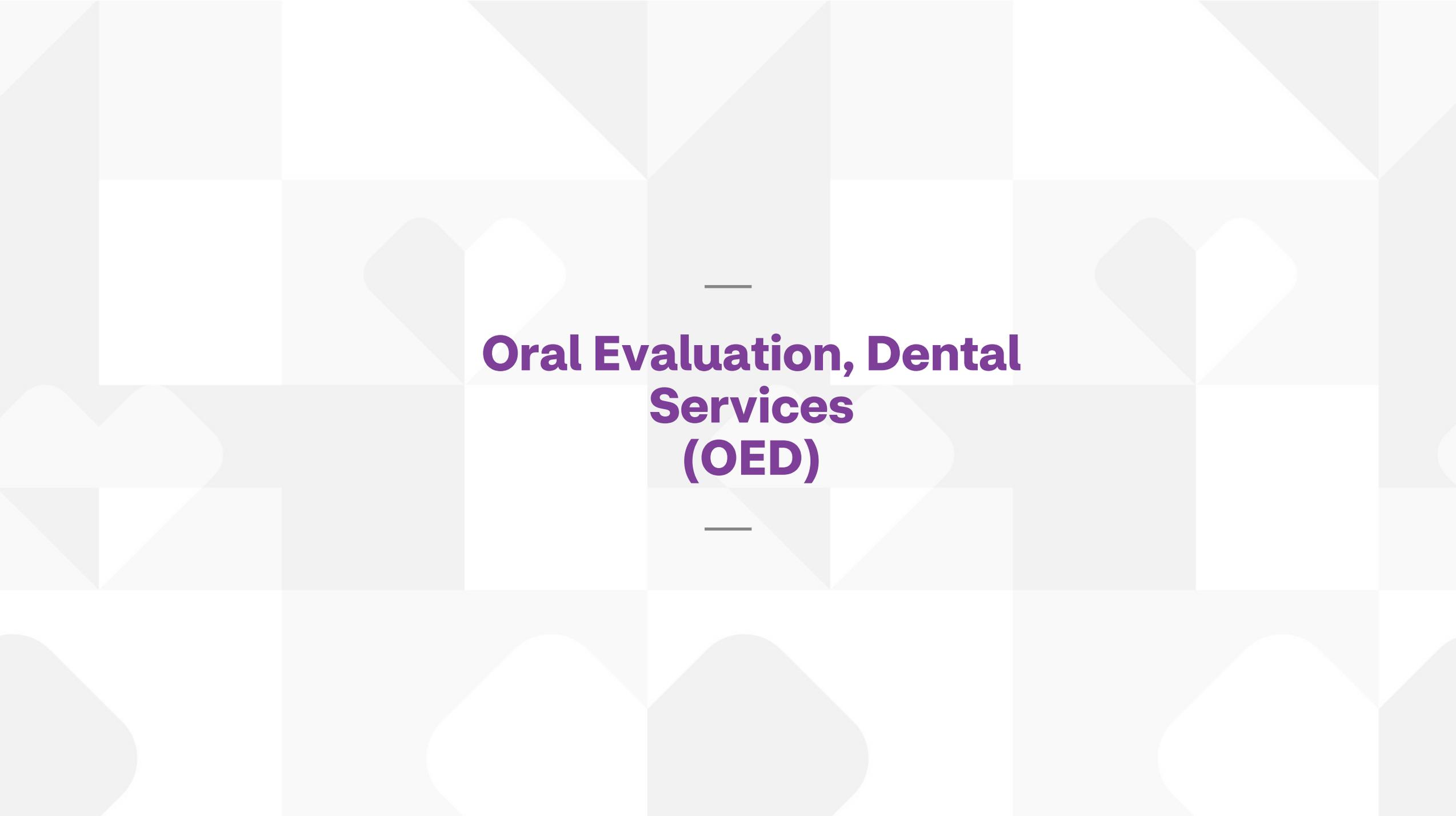
**Member visit
with PCP**

**PCP
Dental
visit/dental
benefits
education**

Dental Visit!
Increase chance
parent takes child to the
dentist

**The PCP office might be the only opportunity
to receive dental referrals, education and assistance establishing a dental home**

You make a difference!



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Oral Evaluation, Dental Services (OED)

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Oral Evaluation, Dental Services (OED)

Who is in the measure?

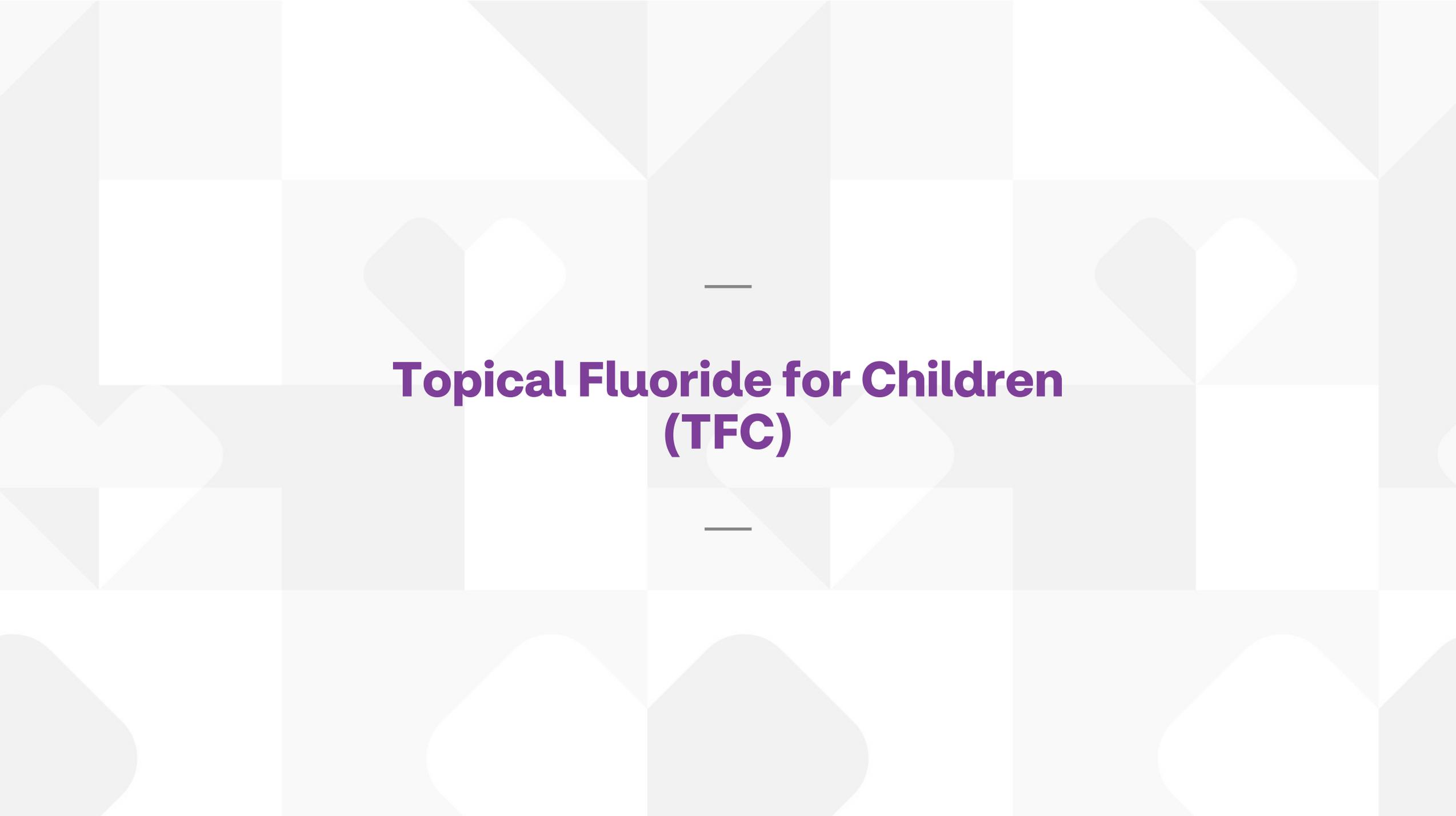
- **Members under 0-20**

What makes the member compliant?

Members under 21 years of age who received a comprehensive or periodic oral evaluation *with a dental provider* during the measurement year. Reporting age groups:

- 0-2
- 3-5
- 6-14
- 15-20
- **Total**





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Topical Fluoride for Children (TFC)

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Topical Fluoride for Children (TFC)

Who is in the measure?

- **Members 1 – 4 years of age**

What makes the member compliant?

Members 1-4 years of age who received at least two fluoride varnish applications during the measurement year. Reporting age groups:

- 1-2 years
- 3-4 years
- **Total**

Coding

CPT: 99188

**Administrative
Methodology**

**No chart
review**

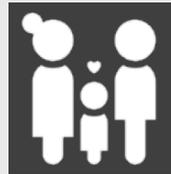
Gaps in Care

Dental Care Challenges

Why Gaps in Care?



- **Parent/caregiver lack of understanding/awareness of:**
 - **Dental benefits for 2x/year dental check-ups**
 - **Recommendations to take to child to dentist *no later* age 1 or when first tooth erupts**
 - **Importance of early dental care to prevent significant problems**
 - **'Dental well-visit' just as important as medical well-visit**
 - **May not realize still need to see the dentist after PCP measures (oral risk assessment, fluoride, etc)**



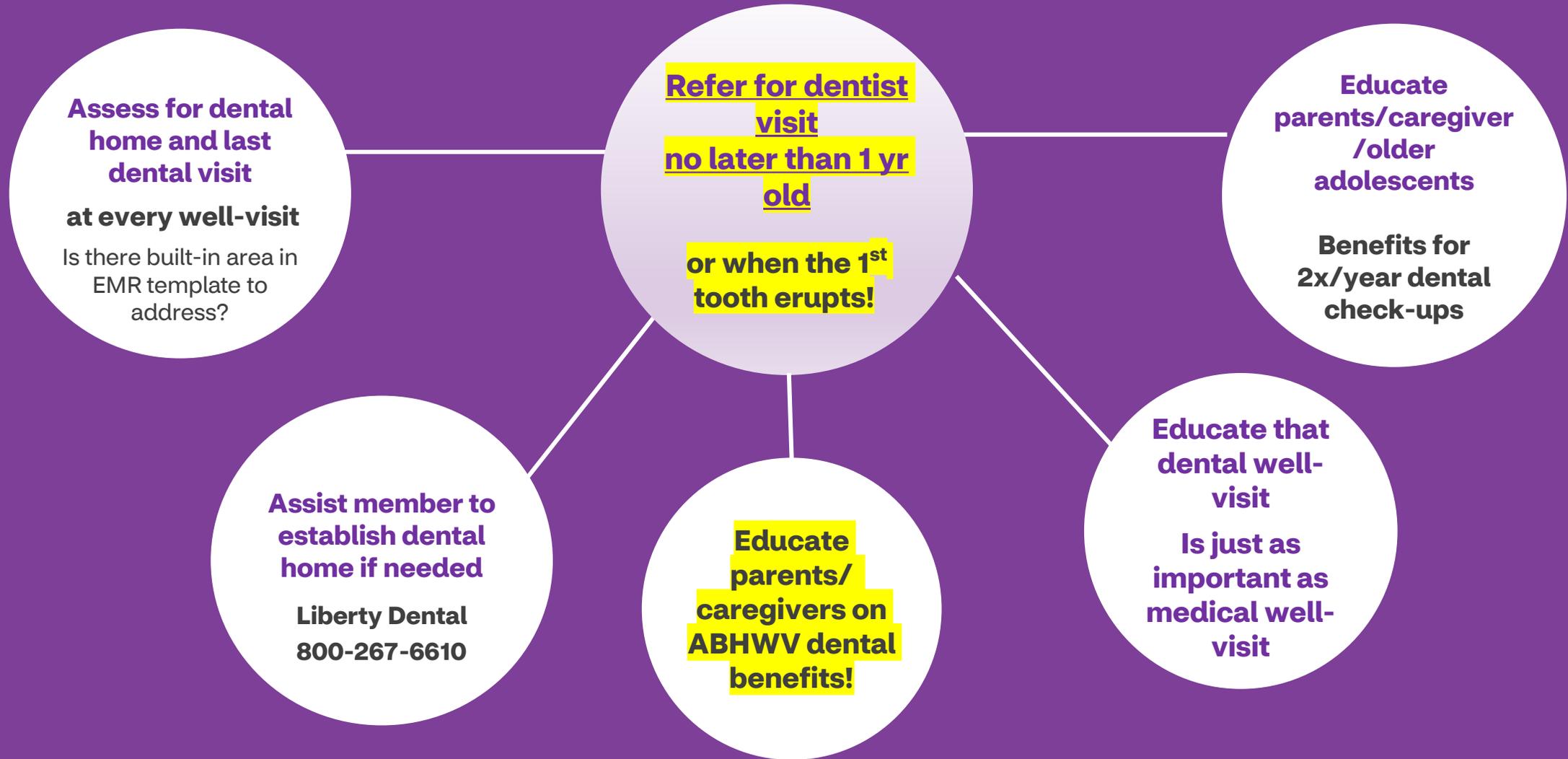
- **Geographical / county location**
- **Age groups – 0–3-year-olds and 18–20-year-olds**
- **Fear / anxiety – child or parent**
- **Child cooperation**
- **Although fluoride can be applied by the PCP office or a dental provider for TFC, a visit to a dental provider for appropriate care must occur to make the OED measure compliant.**



- **Lack of dental referral / recommendation by PCP, particularly by age 1 or when first tooth erupts**
- **Lack of pediatric dentists**
- **Lack of dental providers that do not see patients before age 2-3**
 - ! OED includes members that turn 1 in the measurement year, all the way up to age 20
- **Lack of dental providers that do not see Medicaid members**

Take-Aways

Take-away Actions



Take-away Actions

Educate parents / caregivers that dental decay

Can lead to significant health issues

Consider fluoride application in PCP office

Remember: Fluoride can be applied at the PCP office for the TFC measure, but referral to a dentist for appropriate care must occur to be compliant for OED measure

Consider partnering with ABHWV for dental wellness event

If dental services are available on-site

Provide oral health/ dental anticipatory guidance

Reinforce that dentist visit is also necessary in addition to PCP education

Questions

ABHWV website **Provider HEDIS Section**

There is a HEDIS tab within the Provider Tab on the ABHWV website. The following are now available:

1. **What is HEDIS?** – a short description of HEDIS
2. **HEDIS News You Can Use** –emailed to providers each month and will be available on the website, including current and prior months
3. **HEDIS Reference Tool for Provider Offices** – comprehensive document of all HEDIS measures, including a coding/billing section. This is updated annually or sooner as needed.
4. **HEDIS Lunch and Learn Webinars For Providers** – monthly webinars such as the one today. Links for past webinars and invite information for the next upcoming Lunch and Learn will be here.

<https://www.aetnabetterhealth.com/westvirginia/providers/hedis.html>

Closing Thoughts and Resources

Members trust you!

Parents consider you their most trusted source of information.

When talking to parents, make a strong, effective recommendation and allow time for questions.

Hearing your answers can help parents feel more confident regarding the available dental benefits and recommendations of when to establish dental care and how often.

ABHWV Quality Partnerships

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Supplemental data feed options

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304-348-2003

Wellness Event Partnering

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Other Resources

Liberty Dental:

Liberty Customer Service at
1-800-267-6610

<https://client.libertydentalplan.com/AetnaWV>

Other Great Resources

<https://www.aetnabetterhealth.com/westvirginia/dental-benefits.html>

[bp_recdentperiodschedule.pdf](#)

<http://www.dhhr.wv.gov/HealthCheck/providerinfo/oralhealthtoolkit/Pages/default.aspx>

[2023 Periodicity Schedule - APPROVED rev1.11.24 \(1\).pdf](#)

<https://www.ada.org/>

<https://dhhr.wv.gov/oralhealth/projects/Children%27s%20Projects/Pages/default.aspx>



Immunization Survey

<https://forms.office.com/r/hYTzD3MSrq>

Provider Immunization Survey



**Thank you
for making a
difference!**



