

HEDIS® News You Can Use

Aetna Better Health® of West Virginia

May 2023



Let's Improve Well Child Visits Together!

Child and Adolescent Well-Care Visits (WCV)

i Measure Requirements:

Members who are 3 to 21 years of age in the measurement year and received at least one comprehensive well-care visit with a Primary Care Provider (PCP) or an OB/GYN provider in the measurement year. **Four rates are reported:**

- 3-11 years
- 12-17 years
- 18-21 years
- Total rate: 3-21 years

i Coding Information:

CPT: 99381-99385, 99391-99395, 99461

ICD-10 CM: Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z00.3, Z01.411, Z01.419, Z02.5, Z76.1, Z76.2

HCPCS: G0438, G0439, S0302, S0610, S0612, S0613

*Aetna Better Health® of West Virginia will pay for a well visit outside of the 12-month cycle.

Well-Child Visits in the First 30 Months of Life (W30)

i Measure Requirements:

Members who had the following number of well-child visits with a PCP:

- **Well-Child Visits in the First 15 Months** – Children who turned 15 months old during the measurement year and had *six or more* well-child visits with a Primary Care Provider (PCP). The well-child visits must be received on or before the child turning 15 months old.
- **Well-Child Visits for Age 15 Months – 30 Months** – Children who turned 30 months old during the measurement year and had *two or more* well-child visits with a Primary Care Provider (PCP) between 15 months and 30 months of age. The well-child visits must be received on or before the child turning 30 months old.

i Coding Information:

CPT: 99381-99385, 99391-99395, 99461

ICD-10 CM: Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z00.3, Z01.411, Z01.419, Z02.5, Z76.1, Z76.2

HCPCS: G0438, G0439, S0302

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Member Incentives Program:

Be sure to call our office at **888-348-2922** for more details and the most up-to-date information.

\$25.00 Gift Card: Members ages 3-21 who have a well-care exam completed during the calendar year.

\$25.00 Gift Card: Members who attend an Aetna sponsored wellness event. Contact the Prevention and Wellness Team for details at ABHWVHEDIS@aetna.com.

The Ted E Bear, MD Cub Club: Children ages 0-13 years can earn age-appropriate rewards by participating in our wellness program.

Provider Incentives Program:

All PCPs—Encourage targeted members ages 3-21 to obtain a well-care exam during the current year. For each claim we receive for this service performed on your targeted patients, you will receive **\$25**.



Common Reasons for Gaps in Care:

- Adolescents may not routinely present to the PCP office unless seeking care for illness or injury.
- Incomplete and/or inaccurate coding.
- Transportation barriers.
- Lack of understanding for need for well-care as well as sick care.
- Limited office hours.
- Measures are captured via administrative methodology only – no chart review.
- FQHC/RHC – if a T1015 on a claim does not also include the well-child codes that were performed.
- If ABHWV is the secondary insurance and we do not have a claim.
- Missed opportunities – remember that a well-care visit can be performed at the same time as a sick visit when clinically appropriate.



Patients trust you:

Patients and parents consider you their most trusted source of information when it comes to their health. When talking to patients, encourage and allow time for questions.



Here for you!

Thank you for the care you provide to our members!

For questions or for more information, please contact **Sherry Griffith** at ABHWVHEDIS@aetna.com.



Best Practices

- Proper coding ensures compliance.
- Sick visits present an opportunity to complete a well visit, when clinically appropriate.
- Newborn and well weight check visits are also opportunities to capture well-child visits.
- Well-child visits that are performed at school-based clinics with any PCP may be counted if billed accordingly.
- Keep in mind that ABHWV will pay for a well visit outside of the 12-month cycle.
- Schedule the next well visit at the end of each appointment.
- Discuss the importance of healthy behaviors, immunizations and the need for appropriate screenings.
- Consider provider outreach via phone call, text, or email with appointment reminders.
- Consider offering evening or weekend hours to accommodate working parents and guardians.
- Telehealth well-care visits are eligible for compliance.
- Services rendered during an inpatient or ED visit do NOT count for compliance.
- Remind members of ABHWV \$25 member incentive for ages 3-21.
- Help parents/caregivers/members understand the importance of going to the doctor for well-care, and not only when sick.
- FQHC/RHC – when billing a T1015 encounter code, it is essential to also list the well-child codes included in the encounter.