

### HEDIS® Lunch and Learn

December 2022
Provider and Member Incentives for 2023



# Provider Incentives \*\*Effective 1/1/2023\*\*

Provider Incentive	REWARD	ACTION
PRSI Form Incentive	\$20 per eligible form	Completed PRSI form must be faxed to 1-844-330-1001 Eligible forms must be or have the following criteria:  · Aetna Better Health of WV members only/not have another primary insurance  · W-9 form on file (if not already submitted)  · Must list all the member's available contact information  · Entire form must be completed  · Must be received within 60 days of first prenatal visit Payments are made quarterly <a href="http://www.wvdhhr.org/mcfh/wv_prentalriskscreeninginstrument2016.pdf">http://www.wvdhhr.org/mcfh/wv_prentalriskscreeninginstrument2016.pdf</a>
Postpartum Incentive (PPC Postpartum)	\$75 per eligible claim	Claim with a Date of Service 7-84 days post-delivery must be billed with CPT code 59430     Payments will be made quarterly
Members 3-21 (Well Care/WCV)	\$25 per eligible claim	Claim must be billed with a valid well care exam CPT code by the provider/group the Gaps in Care Report was sent to     Payments will be made quarterly
Diabetic Eye Exam Incentive (EED)	\$25 per eligible claim	Claim must be billed with a valid CPT code by the provider/group the Gaps in Care Report was sent to     Payments will be made quarterly

<sup>\*</sup>To partner with ABHWV for a wellness event, please contact ABHWVHEDIS@aetna.com

# Member Incentives \*\*Effective 1/1/2023\*\*

WHO'S ELIGIBLE	REWARD	ACTION
Members 3-21	\$25 Gift Card	Have a well care exam completed during the calendar year (WCV)
(Well Care Visit)	,	There are the control of the control
Members who attend Aetna sponsored wellness event	\$25 Gift Card	Have screening completed
*Wellness events can be designed in the areas of: well woman,		
diabetes, dental, and well-child.		(Examples - Pap smear, mammogram, dental visit, diabetes labs, diabetic eye exam,
		well-child visits)
Adolescent members 13 years of age	\$25 gift Card	Complete HPV series, Tdap, and Meningococcal by the 13 <sup>th</sup> birthday. (IMA Combo 2)
Children that turn 2 years of age	\$25 Gift Card	Complete DTaP, IPV, MMR, Hib, Hep B, VZV, PCV, Hep A, Rotavirus, and Influenza
		vaccines (CIS Combo 10)
Members with Diabetes	\$25 Gift Card	Enroll in an approved diabetic education program and complete classes/HbA1c testing.
**Select counties only		
Members with Diabetes	\$25 Gift Card	Complete diabetic eye exam. (EED)
Pregnant members	Pack-N-Play	6 or more prenatal visits. (PPC Prenatal)
(Prenatal Care)		
Pregnant members	\$50 Gift Card	Postpartum visit completed within 7-84 days after delivery (PPC Postpartum)
(Postpartum Care)		
Pregnant members with substance use disorder during	Baby Carrier or Pack N Play	Mother and baby must successfully complete the Neonatal Abstinence Syndrome (NAS)
pregnancy		Program through Case Management.
	Child's Push Toy	
(Prenatal and Postpartum Care)		
Adult members 18 and over	\$25 Gift Card	Adult 8-Week Walking Program-Members receive a pedometer and log for tracking step
		and receive a gift card upon completion.
Members with Congestive Heart Failure	Weight Scales	Enroll and participate in Case Management.
Members 6 and older	\$25 Gift Card	Complete visit within 7 days after d/c from inpatient facility (dx of mental illness) (FUH)
(Follow Up After Hospitalization)		
The Ted E. Bear, M.D. Cub Club	Various prizes	Complete challenges to earn prizes upon completion. Focus is on prevention, healthy
Children 13 and under		behaviors and wellness.
	Unique to each activity/challenge	(Examples - Immunizations, healthy eating, physical activity, dental care)
Adult members 18 and older	State Park Gift Card	Receive a flu shot.

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Take-Aways

#### **Take-Away Actions -**

#### **Encourage**

members to receive recommended wellchild screenings and immunizations

Educate
parents/guardians
regarding the
importance of
vaccinations

#### **Partner with ABHWV**

on a wellness event to close gaps in care

Consider scheduling postpartum visit prior to discharge

Or outreach promptly after discharge to schedule the postpartum visit

#### Encourage parents to enroll

their child in The Ted E. Bear M.D. Cub Club

## Be sure to fax the completed PRSI form

to us at 1-844-330-1001 to receive the \$20 PRSI incentive

## Assess for eye exam compliance

when member is in the office and refer as needed

# Questions?

#### **ABHWV** website - Provider HEDIS Section

There is now a HEDIS tab within the Provider Tab on the ABHWV website. The following are now available:

- 1. What is HEDIS? a short description of HEDIS
- 2. **HEDIS News You Can Use** –emailed to providers each month and will be available on the website, including current and prior months
- 3. **HEDIS Toolkit For Provider Offices** comprehensive document of all HEDIS measures, including a coding/billing section. This is updated annually or sooner as needed.
- **4. HEDIS Lunch and Learn Webinars For Providers** monthly webinars such as the one today. Links for past webinars and invite information for the next upcoming Lunch and Learn will be here.

https://www.aetnabetterhealth.com/westvirginia/providers/hedis.html



#### **Closing Thoughts and Resources**

### Members trust you!

Patients consider you their most trusted source of health and medical information.

Your guidance and encouragement is critical in their health management.

Allow time for discussion and questions. Hearing your answers can help patients feel more confident and comfortable.

### **ABHWV Quality Partnerships**

Melani McNinch, Senior Mgr, ABHWV Quality HEDIS Manager

ABHWVHEDIS@aetna.com

Sherry Griffith, ABHWV Quality HEDIS Project Manager

ABHWVHEDIS@aetna.com 304-348-2009

**EMR** data file transfer options

**Tosha Morris** 

ABHWVHEDIS@aetna.com

**Wellness Event Partnering** 

**David Roberts** 

ABHWVHEDIS@aetna.com

304-539-9046

### Other Resources

ABHWV Integrated Care Management Referral

Fax 844-330-1001 Call 1-888-348-2922



