



# HEDIS<sup>®</sup> Lunch and Learn

## Well-Child Visits

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# HEDIS<sup>®</sup> News You can Use



**Lunch and Learns will reinforce and elaborate on HEDIS News You Can Use information**

# Monthly Webinars: 30 minutes, 1 HEDIS topic



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# **Well-Child Visits in the First 30 Months of Life (W30)**

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## Well-Child Visits in the First 30 months of Life (W30) - Criteria

### What makes a member compliant?

Members who had the following number of well-child visits with a PCP:

- **Well-Child Visits in the First 15 Months** – Children who turned 15 months old during the measurement year and had *six or more* well-child visits with a Primary Care Provider (PCP). The well-child visits must be received on or before the child turning 15 months old.
- **Well-Child Visits for Age 15 Months – 30 Months** – Children who turned 30 months old during the measurement year and had *two or more* well-child visits with a Primary Care Provider (PCP) between 15 months and 30 months of age. The well-child visits must be received on or before the child turning 30 months old.



**Administrative Methodology**





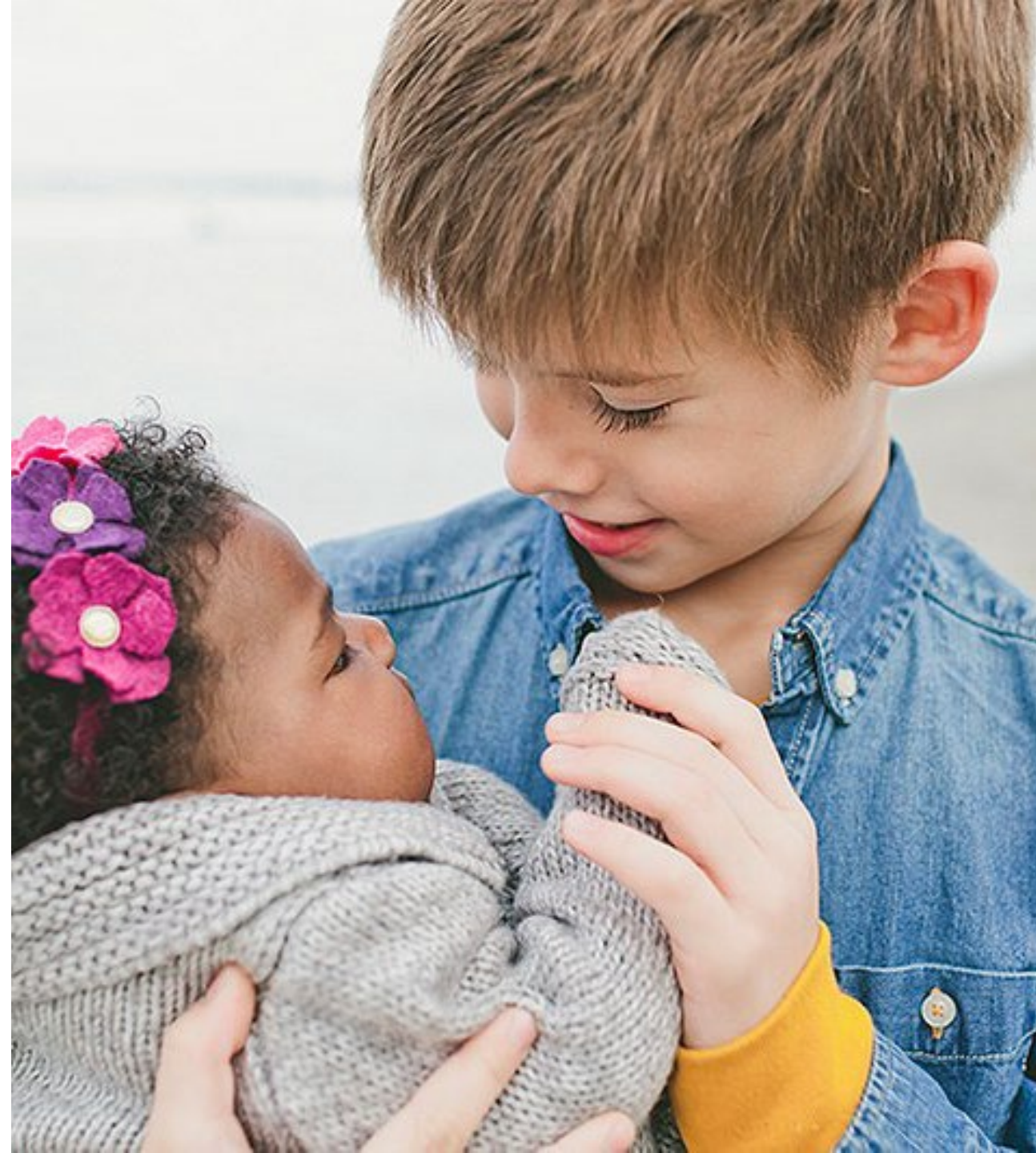
# Well-Child Visits in the First 30 months of Life (W30) - Coding

**CPT:** 99381-99385, 99391-99395, 99461

**ICD-10 CM:** Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z00.3, Z01.411, Z01.419, Z02.5, Z76.1, Z76.2

**HCPCS:** G0438, G0439, S0302, S0610, S0612, S0613

\*Aetna Better Health® of West Virginia will pay for a well visit outside of the 12-month cycle.



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# **Child and Adolescent Well-Care Visits (WCV)**

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# Child and Adolescent Well-Care Visits (WCV)- **Criteria**

## What makes a member compliant?

Members who are 3 to 21 years of age in the measurement year and received at least one comprehensive well-care visit with a Primary Care Provider (PCP) or an OB/GYN provider in the measurement year. **Four rates are reported:**

- 3-11 years
- 12-17 years
- 18-21 years
- Total rate: 3-21 years

 **Administrative Methodology**







## Child and Adolescent Well-Care Visits (WCV)- Coding

**CPT:** 99381-99385, 99391-99395, 99461

**ICD-10 CM:** Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z00.3, Z01.411, Z01.419, Z02.5, Z76.1, Z76.2

**HCPCS:** G0438, G0439, S0302, S0610, S0612, S0613

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# Provider Incentives Program:



All PCPs—Encourage targeted members ages 3-21 to obtain a well-care exam during the current year. For each claim we receive for this service performed on your **targeted patients**, you will receive **\$25**.

# Challenges

## Why Gaps in Care?



- **Measures captured via administrative methodology-no chart review during HEDIS season**
- **Well-child visits not billed/coded**
- **FQHC/RHC – if T1015 on a claim does not include well-child codes**
- **Transportation barriers**
- **Volume of sick/acute illness, particularly in the W30 age groups**
- **CODING!  
Not billed = NON-COMPLIANT**



- **Belief “don’t fix it unless it’s broken”**
- **Does not understand need for well-care as well as sick care, not as high priority**
- **Insufficient understanding of early intervention**
- **Adolescents may not routinely present to the PCP office unless seeking care for illness or injury**
- **Social Determinants of Health, support system – there could be potential factor(s) impacting compliance**
- **UC/ER overutilization; services rendered during an inpatient or ED visits do NOT meet**



- **Limited office hours**
- **If ABHWV is the secondary insurance, may not have a claim.**
- **Early visits after birth that can potentially be well-child visits as recommended by AAP**
- **Missed opportunities – perform well-child at same time as sick visit when clinically feasible**
- **Not realizing ABHWV pays for well-visit outside 12-month cycle**



# Take-Away Actions-Well Child



# Take-Away Actions-Well Child cont.



# ABHWV website

## Provider HEDIS Section

There is now a HEDIS tab within the Provider Tab on the ABHWV website. The following are now available:

1. **What is HEDIS?** – a short description of HEDIS
2. **HEDIS News You Can Use** –emailed to providers each month and will be available on the website, including current and prior months
3. **HEDIS Toolkit For Provider Offices** – comprehensive document of all HEDIS measures, including a coding/billing section. This is updated annually or sooner as needed.
4. **HEDIS Lunch and Learn Webinars For Providers** – monthly webinars such as the one today. Links for past webinars and invite information for the next upcoming Lunch and Learn will be here.

<https://www.aetnabetterhealth.com/westvirginia/providers/hedis.html>



# Closing Thoughts and Resources

## Members trust you!

Parents/caregivers/patients consider you their most trusted source of medical information.

Your guidance and encouragement is critical in their health management.

Allow time for discussion and questions. Hearing your answers can help parents/caregivers/patients feel more confident and comfortable.

## ABHWV Quality Partnerships

### Melani McNinch, ABHWV Quality HEDIS Manager

[ABHWVHEDIS@aetna.com](mailto:ABHWVHEDIS@aetna.com)

**304-348-2029**

### Event Partnering

#### David Roberts

[robertsj13@aetna.com](mailto:robertsj13@aetna.com)

**304-539-9046**

### EMR data file transfer options

#### Tosha Morris

[MorrisT5@aetna.com](mailto:MorrisT5@aetna.com)

## Other Resources

### Great Resources:

<https://brightfutures.aap.org/materials-and-tools/guidelines-and-pocket-guide/Pages/default.aspx>

<https://dhhr.wv.gov/HealthCheck/providerinfo/Pages/default.aspx>

[https://dhhr.wv.gov/HealthCheck/providerinfo/Documents/2021\\_HC\\_PeriodicitySchedule.pdf](https://dhhr.wv.gov/HealthCheck/providerinfo/Documents/2021_HC_PeriodicitySchedule.pdf)

A high-angle, low-key photograph of five diverse children of various ethnicities and ages. They are huddled together in a circle, looking directly up at the camera with bright, joyful smiles. The children are wearing colorful clothing: a red shirt, a yellow shirt, a teal shirt, and a blue shirt. The background is a bright, overexposed outdoor setting with some green foliage visible at the bottom. The overall mood is positive and inclusive.

**Thank  
You for  
making a  
difference!**

