

03/25/2020



NEW POLICY UPDATES
CLINICAL PAYMENT, CODING AND POLICY REVIEW

We regularly augment our clinical, payment and coding policy positions as part of our ongoing policy review processes. In an effort to keep our providers informed, please see the below chart of upcoming new reviews.

Effective for dates of service beginning (May 1, 2020):

Pharmacy Billing:

Billing of units must correspond with the small dose (vial) available for purchase from the manufacturer (s) that could provide the appropriate dose for the patient. The amount of the reimbursable waste is capped at the smallest vial. This is to prevent unnecessary waste or using contents from a single-dose vial for more than one patient.

Manufacturer Refund/Rebate:

When manufacturer rebates or refunds are offered due to device malfunction, patient satisfaction or varying medical reasons, the product should not be reimbursed.

Duplicates:

This policy states that only one claim would be expected to be reported for the same date of service and same National Provider Identifier (NPI), regardless of Tax ID or Provider ID; else it is considered a duplicate claim. Duplicate Claims/Claim Lines will be denied. This policy is reflective of our system configuration and is aligned with the LDH professional service provider manual.

- A duplicate claim is considered a claim or claim line that has been previously submitted for payment with the same NPI. Examples of duplicate claims criteria consists of the following: same date, same network provider, same service, or any combination of these criteria.

Home Health:

Per CMS billing requirements, a final bill should be submitted within 120 days of start of home health episode or 60 days from the end of the episode. Failure to do so, will result in the recovering of the RAP payment.

If you have any questions regarding the implementation of this program, we encourage you to contact Aetna Better Health of IL for additional information, support, and training at 1-866-600-2139.

Thank you,

Aetna Better Health of IL

Provider Experience Team