

Oral Health Care Benefits

A healthy mouth helps you have a healthy body

You may be surprised to know how much the health of your mouth and teeth can affect your whole body. That's why we're pleased to remind you that we now cover **all levels of cleaning, including deep cleanings, for all our members of all ages.**

What is periodontal disease?

This disease is a common long-term infection of the gums and the bone under them, and it can get worse over time. It can cause swollen, bleeding, painful gums. When this disease is at its worst, it can cause serious bone loss and tooth loss. This disease (infection) can also make a lot of other medical conditions worse such as diabetes, some heart conditions, etc.

Some common questions and answers about dental benefits:

Why is a visit to the dentist important?

Routine checkups and cleaning will spot issues or problems early. Simple treatments can stop tooth decay (cavities) or gum/jaw bone infection (periodontal disease).

Now that all levels of cleanings are covered, any infection you may have, will be properly removed. This will give you a healthy mouth and help your overall health too.

How often should I go to the dentist?

Everyone should go at least twice a year, six months apart.

If you have not been to the dentist in a while, you might have to go for more than one visit.



Haven't been to the dentist lately?

There is no cost for covered benefits such as dental check-ups and cleanings. Schedule a dental visit today by calling your dentist or Member Services at 1-866-638-1232 (PA Relay: 711).

Do I need a referral for a dental visit?

You do not need a letter from your doctor to have visit with a dentist. However, your medical doctor can help you find a dentist. You can also call the number below.

What services are covered?

Covered services up through age 21 – when medically necessary
Sealants
Checkups
Cleanings
Fillings
Fluoride treatments (topical fluoride varnish can also be done by a PCP or CRNP)

Covered services up through age 21 – when medically necessary

X-rays

Dental emergencies

Dental surgical procedures

Extractions (tooth removals)

Covered services up through age 21 – when medically necessary

Please note the below services require prior authorization (permission from the health plan) before your dentist performs them.* Please reach out to member services for additional assistance:

• **1-866-638-1232**, TTY **PA Relay 7-1-1** (Medical Assistance)

Anesthesia (requires prior authorization)

Orthodontics (braces) (requires prior authorization)

If braces were put on before the age of 21, we'll cover services until they're completed or age 23, whichever comes first, as long as the patient remains eligible for Medical Assistance.*

Dentures / Partial Dentures (requires prior authorization)

Periodontal services (requires prior authorization)

Root canals (requires prior authorization)

Crowns (requires prior authorization)

*Call member services for more information.

What is my next step?

Call your dentist and schedule a dental visit. For more information on your dental benefits, or to make an appointment, just call Member Services at 1-866-638-1232 or PA Relay: 711.



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ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-800-385-4104 (PA Relay: 711).

ATENCIÓN: Si usted habla español, los servicios de ayuda de idioma, sin ningún costo, están disponibles para usted. Llamar al 1-800-385-4104 (PA Relay: 711).

ВНИМАНИЕ: Если Вы говорите на русском языке, Вам предлагаются бесплатные переводческие услуги. Позвоните по номеру 1-800-385-4104 (PA Relay: 711).